



STUDENT GRIEVANCE | POSITIVE RESOLUTION CHART

CONFLICT BETWEEN TWO PARTIES



Solve it yourself:

- Tell the person to stop
- Ignore it
- Walk away

⇒ **ISSUE RESOLVED**



ISSUE NOT RESOLVED

Talk about it to:

- friend
- parent
- teacher
- someone in your network

⇒ **ISSUE RESOLVED**



ISSUE NOT RESOLVED

Speak to:

- Principal
- Deputy Principal
- APRIM
- Counsellor



Meeting between all concerned:

Negotiate action plan

⇒ Negotiated
action plan
abided by all
ISSUE RESOLVED



Further meeting | plan

⇒ **ISSUE RESOLVED**